

2014.12.14
249614

AUTHORIZED UTILITY REPRESENTATIVE FORM FOR TELECOMMUNICATIONS CARRIERS

TYPE: ☐ IXC

☒ CLEC

☐ ILEC

☐ Wireless

RECEIVED

CERTIFICATED COMPANY INFORMATION

Company Name

ALEC, LLC

Dba/fka

Telephone #

859-254-9667

Mailing Address

250 W. Main Street, Suite 1920

City, State, Zip Code

Lexington, KY 40507

Business Location

City, State, Zip Code

County

REGISTERED AGENT INFORMATION

Registered Agent:

National Registered Agents, Inc.

Mailing Address:

2 Office Park Court, Suite 103

City, State, Zip Code

Columbia, SC 29223

Pursuant to the Commission's rules and regulations, print or type company contact for the following areas:

- Mark Hayes
- A. **General Manager** (Include Address if different than above)
859-721-4224 / 859-721-4201 / mhayes@alec.net
 Telephone Number / Facsimile Number / E-mail Address
Phil Crawford
- B. **Customer Relations/Complaints Representative** (Include Address if different than above)
859-721-4223 / 859-721-4201 / pcrawford@alec.net
 Telephone Number / Facsimile Number / E-mail Address
Mark Hayes
- C1. **Customer Relations/Complaints Representative for Escalated Complaints** (Include Address if different than above)
859-721-4223 / 859-721-4201 / mhayes@alec.net
 Telephone Number / Facsimile Number / E-mail Address
1-866-209-8030
- C2. **Customer Contact** (Toll Free Number)
Todd Holmes
- D. **Engineering Operations** (Include Address if different than above)
820-379-4444 / 859-721-2880 / tholmes@alec.net
 Telephone Number / Facsimile Number / E-mail Address
Phil Crawford
- E. **Test and Repair** (Include Address if different than above)
859-721-4224 / 859-721-2880 / pcrawford@alec.net
 Telephone Number / Facsimile Number / E-mail Address
NOC
- F. **Emergencies** (During Non-Office Hours)
877-440-1981 /
 Telephone Number / Facsimile Number / E-mail Address

In addition, please provide the following company contact information to assist in proper routing of correspondence and invoices:

Mark Hayes

G. **Regulatory Officer** (Include Address if different than above)
859-721-4224 / 859-721-4201 / mhayes@alec.net
Telephone Number / Facsimile Number / E-mail Address

Mark Hayes

H. **Dual Party Mailings** (Name)
250 W. Main Street, Suite 1920, Lexington, KY 40507
(Mailing Address)
859-721-4224 / 859-721-4201 / mhayes@alec.net
Telephone Number / Facsimile Number / E-mail Address

Same as above

I. **Interim LEC Fund Mailings** (Name)
(Mailing Address)
/ /
Telephone Number / Facsimile Number / E-mail Address

Keillah Spell

J. **Universal Service Fund Mailings** (Name)
200 Chastain Center Blvd, Suite 200, Kennesaw, GA 30144
(Mailing Address)
678-399-9315 / Kspell@alec.net
Telephone Number / Facsimile Number / E-mail Address

Mark Hayes

K. **Gross Receipts Mailings** (Name)
250 W. Main Street, Suite 1920, Lexington KY 40507
(Mailing Address)
859-721-4224 / mhayes@alec.net
Telephone Number / Facsimile Number / E-mail Address

Same as above

L. **Lifeline Mailings** (Name)
(Mailing Address)
/ /
Telephone Number / Facsimile Number / E-mail Address

Keillah Spell / he C Spell

This form was completed by Contracts/Regulatory Specialist **Signature** 3/19/14

Title Contracts/Regulatory Specialist **Date** 3/19/14

RETURN COMPLETED FORM TO:

Public Service Commission of SC
Attn: Clerk's Office
Post Office Drawer 11649
Columbia, South Carolina 29211
And
Office of Regulatory Staff
Attn: Jeanne Gordon
1401 Main Street, Suite 900
Columbia, South Carolina 29201